

# Employer Care Program

## Overview and frequently asked questions



The Ascension St. Vincent Employer Care Program is a service that delivers convenient, high-quality primary care directly to you and your family members ages 2 years and older. Services include preventive and wellness-focused primary care services; care for sudden onset illnesses; chronic condition management such as high blood pressure, diabetes, high cholesterol, anxiety/depression, and allergies. Many labs and medications are also available on-site at all Employer Care Program locations.

### How much does it cost to use the Employer Care Program?

There is no out-of-pocket cost to the patient for services provided at the Ascension St. Vincent Employer Care locations.

### Where can I access Ascension St. Vincent Employer Care Program services?

Offices are conveniently located throughout the Greater Indianapolis area. See page 3 for Employer Care locations.

### Who can use the clinic?

All employees and their dependents enrolled are eligible to participate in the Employer Care Program. Clinical staff will verify eligibility during check-in for each visit. Eligibility is provided to Ascension by your company. Please bring a photo ID.

### What services are included?

Ascension St. Vincent Employer Care Program offers a wide range of health services. These include:

#### Preventive care

- Annual physicals and routine health exams
- Women's health exams (pelvic exams and Pap smears)
- Men's health exams (including prostate exams)
- Sport physicals
- Preventive screenings (blood pressure, blood sugar, cholesterol)
- Flu vaccine

#### Immediate and primary care

- Diagnostic screenings (influenza, strep throat, pregnancy, etc.)
- Treatment of minor illnesses and non-work related injuries (sore throat, flu, seasonal allergies, stomach pain, sinus infection, eye infection, skin infection, rash, etc.)
- Minor procedures, including skin tag removal, wart removal, ear wax removal, and other routine procedures appropriate in the clinic.
- Management of chronic illnesses (diabetes, high blood pressure, COPD, high cholesterol, etc.)

#### Lab Services

- Limited wellness labs ordered by clinic provider — see page 4 for listing

#### Medication

- Limited formulary on-site — see page 3 for listing

### Who staffs the clinic?

Health and wellness services at the center are provided by qualified professionals employed by Ascension St. Vincent. Staff includes:

- Primary care doctors
- Licensed family nurse practitioners
- Licensed physician assistants
- Registered nurses
- Trained medical assistants

### Are appointments required?

While appointments are required, same-day appointments, if available, can be scheduled. For an appointment, visit [employerwellness.ascension.org/employercareprogram](https://employerwellness.ascension.org/employercareprogram) to schedule online or call our dedicated scheduling line, **844-284-0410**, Monday-Friday, 8 a.m.-4:30 p.m.

### Are virtual appointments available?

Yes, virtual visits are available depending on symptoms. Please call to see if a virtual visit is right for you.

### How long will my appointment take?

Appointment times vary depending on the visit type. A new patient appointment will take approximately 40-60 minutes to complete. If you are coming in for a sick visit, the appointment will take approximately 20 minutes.

### How do I schedule an appointment?

Appointments may be scheduled by calling the dedicated patient scheduler, 844-284-0410. Some locations include an online scheduling platform.

### What should I bring to my first appointment?

Please bring your insurance card, driver's license/photo ID, and current medication list including dosages. During your first appointment, you will be asked to complete new patient forms, including a medical history form requesting a list of previous and or current providers, surgeries, colonoscopies, mammogram/Pap smear (if applicable), etc.

### Can I use the clinic for sick visits only?

Yes, you may use the clinic for acute sick visits only.

### What if I need medication? Does the Employer Care Program offer medication services?

Commonly used generic medications are available at no out-of-pocket cost to you. These "in formulary" medications will be provided whenever possible. Prescriptions will be written by the clinic practitioner for medications that are not on the clinic's formulary.

- You will receive your medication from the practitioner in the clinic whenever possible.
- If you need a medication that is not available on the formulary, you will receive a prescription to take to your local retail pharmacy. These medications are subject to your deductible/coinsurance.
- Refills of maintenance medications will be available.
- With the healthcare center practitioner's approval, you may receive 90-day supplies of medications for chronic illnesses. Only in-formulary prescriptions written by the clinic's practitioner are eligible for this service.

*Please note: Clinic will only fill prescriptions written by the clinic's providers.*

### What do I need to refill my medication?

All patients should be seen in our office at least once per year in order to have medication requests filled at the clinic. Certain health conditions require patients to be seen at different intervals. This could require you to have an office visit every three or six months. Certain health conditions also require laboratory testing to be completed every six months.

### Can I bring my children to the clinic for care?

Yes, if your children are eligible to visit the clinic for services. While we encourage you to maintain a relationship with a pediatrician for ongoing care of young children, the clinic's medical staff will be glad to treat your child, ages 2 and older, if immediate care is required and your pediatrician is not available.

### Will the clinic share my personal medical information with my employer?

Absolutely not. Your privacy is protected, and the services provided are strictly confidential by law under the Health Insurance Portability and Accountability Act (HIPAA).

### Will clinic work with my outside provider, if necessary?

Yes. If you sign a consent/release form, the clinic staff will share appropriate information regarding your visit with your doctor(s).

### Employer Care Clinic locations

#### Avon

9723 E. Highway 36  
Avon, IN 46123

#### Fishers

13914 S.E. Parkway, Suite 301  
Fishers, IN 46037

#### Greenwood

1579 Olive Branch Park Lane, Suite 180  
Greenwood, IN 46143

#### Lawrence

5629 Lee Road  
Lawrence, IN 46216

#### Winchester

409 E. Greenville Ave.  
Winchester, IN 47394

#### Brazil

1214 E. National Ave., Suite 100  
Brazil, IN 47834

#### Pendleton

75 Village Drive  
Pendleton, IN 46064

#### Michigan Road

10801 N. Michigan Road., Suite 100  
Zionsville, IN 46077

#### Carmel

13420 N. Meridian St., Suite 270  
Carmel, IN 46032

#### Indianapolis

8330 Naab Road, Suite 340  
Indianapolis, IN 46260

#### Brownsburg

590 Pit Road  
Brownsburg, IN 46112

#### North Vernon

301 Henry St.  
North Vernon, IN 47265

#### Williamsport

1731 Ringer Lane  
Williamsport, IN 47394

#### Yorktown

9730 W. Smith St.  
Yorktown, IN 47396

### What medications are included?

Some acute and maintenance medications will be available in clinic for our providers to prescribe and dispense to you. Other medications may have to be filled at a retail pharmacy and may be subject to an out-of-pocket expense depending on your health plan coverage.

Only medications written by the Employer Care Programs' providers are eligible.

- Amlodipine Besylate
- Atenolol
- Lisinopril
- Lisinopril/HCTZ
- Metoprolol Tartrate
- Olmesartan
- Atovastatin
- Simvastatin
- Citalopram
- Escitalopram
- Fluoxetine HCL
- Sertraline
- Prednisone
- Promethazine
- Amoxicillin tablets
- Azithromycin tablets
- Cephalexin capsules
- Ciprofloxacin
- Levofloxacin
- Sulfameth/Trimethoprim
- Pantoprazole
- Omeprazole
- Cyclobenzaprime
- Meloxicam
- Naproxen
- Cetirizine HCL
- Diphenhydramine
- Fluticasone nasal spray
- Montelukast Sodium
- Glimepiride
- Glipizide
- Metformin HCL
- Fluconazole

### What labs are included?

Basic wellness labs and point-of-care testing are included in the Employer Care Program. Other labs may need to be ordered by the Employer Care Programs' providers. Any lab not included in the program will be billed to your insurance and any copays, coinsurance, or other costs will be your responsibility. You will be informed if there is a lab not included in the program with the opportunity to decline having that lab drawn.

- Basic metabolic panel
- Complete metabolic panel
- Hemoglobin A1c
- Lipid panel
- Prostate specific antigen (PSA)
- Rapid strep
- Rheumatoid factor
- Thyroid hormone (THS)
- Urinalysis
- Ferritin
- Lipase
- Iron total IBC
- ANA w/reflex
- Complete blood count (cbc)
- Glucose
- Hepatic function panel
- Pap smear
- Rapid flu test
- Renal function panel
- Sed rate
- Uric acid
- Urine culture
- T3, T4, T4 Free
- Heterophile mono screen
- B12
- Creatine

Call or scan the QR code below to get started today.



844-284-0410



[employerwellness.ascension.org/employercareprogram](https://employerwellness.ascension.org/employercareprogram)